



March 17, 2020

To our valued NorthMarq lenders:

In light of the business interruption occurring due to the COVID-19 virus, we wanted to share what NorthMarq is doing to protect the loan portfolio and ongoing transactions you entrust to us. We are in the process of implementing our emergency business continuity plan, which we have tested to ensure you experience no interruption in service.

Our Minneapolis headquarters employees are prepared to work remotely to handle all servicing and transaction closing activity. We have moved most of our workforce to their homes and encourage you to use email as your primary way to contact them. With the safety of our employees in mind, we ask that you support us in delaying property inspections at this time. All other loan support matters can be done effectively without undue risk.

Our regional production offices will continue operating, with much staff working remotely at this time. We have limited non-essential travel and office visitors and are preparing for potential mandated office closures, on a city-by-city basis.

It is vital that our business does its part to keep the markets strong and commercial enterprises active. As our valued capital sources, we know you rely on us to manage your investments and transact business. Our senior leadership team is available if you have any questions or experience difficulties in contacting other employees. Our best to you during this trying time.

Jeffrey Weidell
Chief Executive Officer

Travis Krueger
Chief Administrative Officer

Bert Libke
Managing Director, Loan Servicing